



What's New?

NEW REGULATED PRICE PLAN FOR RESIDENTIAL & LOW VOLUME CONSUMERS – EFFECTIVE APRIL 1, 2005

- The Ontario Energy Board introduced this new electricity price plan that better reflects the price paid to generators for electricity and also to provide some price stability and predictability and to encourage conservation.
- **Eligible consumers will pay 5.0¢/kWh for the first 750 kWh and 5.8¢/kWh for any amount above per month (30 days).**
- This new rate will show on the “Electricity” line of your bill.

CHANGES TO THE “DELIVERY” LINE OF YOUR BILL

- As of April 1st, 2005 your bill also reflects a change in the “Delivery” line which is the cost of delivering electricity from the generators to your utility and then to your home or business.
- Orillia Power Distribution has applied to and received approval from the OEB to change its distribution rates.
- The OEB is allowing local distribution companies to bill for costs they paid out at the time of the electricity market opening. This increase will allow OPC and other LDC's to develop conservation programs to help you use your electricity more wisely and better manage your bill.

FREQUENTLY ASKED QUESTIONS

Does the regulated price plan affect every customer?

The plan affects all customers who were paying the two-tiered 4.7 and 5.3 cents per kWh rate prior to April 1, 2005. This includes low volume consumers that use less than 250,000 kWh per year and designated consumers such as municipalities, hospitals, schools, colleges and universities.

How long will the regulated price plan last?

The new prices will remain in place for at least 12 months. Starting in the spring of 2006, the OEB will review and may adjust the regulated price plan prices every six months based on their pricing forecasts.

How much will my bill increase with the new rates?

The increase in the “electricity” portion of the average customer bill will be 2.10% based on a monthly consumption of 1,000 kWh. The change on the “delivery” line of your bill sees a decrease in the monthly service charge and a slight increase in the distribution charge for an overall change of –10%. The combined changes in the electricity and distribution charges results in a 2% increase for Orillia residential customers, one of the lowest in all the province’s distribution companies.

What is the “seasonal price threshold”?

The price threshold will be adjusted through the winter months beginning Nov 1 through to Apr 1. The threshold will be 1,000 kWh during the winter season and 600 kWh per month during the summer (May 1 to Oct 31). This means that consumers will be able to use more hours of electricity at a lower price in the winter when many people need more electricity for light and heating. **The threshold level applies only to residential customers.**

For a complete list of rates and charges, visit our website at www.orilliapower.ca

NEW OFFICE HOURS

EFFECTIVE JUNE 1, 2005. OUR OFFICE WILL BE OPEN TO THE PUBLIC BETWEEN THE HOURS OF 10:00 A.M. – 4:00 P.M. MONDAY TO FRIDAY.

OUTSIDE THESE HOURS, PLEASE CALL 326-7315

We have a drive through drop box at the West Street entrance available 24 hours.

For your convenience, we also offer a pre-authorized payment plan.

A safety message ...

Power Line Safety



LOOK UP! Beware of overhead wires ...

- Take extra care when working near overhead power lines – maintain a safe distance of 3 m or more from overhead power lines. If you need to be closer, please contact Orillia Power for help.

LOOK DOWN! There may be power down below too!

- Underground power equipment – one might think it is out of sight, out of mind ... not so fast! Don't forget that in newer subdivisions, electrical wires and equipment are mostly underground! If you plan to dig more than 1 foot down, please call Ontario One Call (1-800-400-2255) for a free locate.

LOOK OUT! for the green boxes on your front lawn!

- Those green metal transformer boxes on your front lawn transforms power from high voltage lines to the low voltage required for safe use in your home. Children and adults should always stay clear of this equipment and always obey safety signs, danger signs and public warnings.

Did you know...?

Orillia Power owns and operates three waterpower plants that produce enough energy to supply a city one third the size of Orillia. Funds collected from the Provincial Debt Retirement Charge are used to help pay down the legacy debt of the former Ontario Hydro. Orillia's historical involvement in generation meant that less money has to be borrowed on a Provincial level to build power plants. Due to this fact, the City's electricity customers receive a 30% rate reduction on the Debt Retirement Charge compared to most utilities in the Province.

Orillia Power customers have saved over \$2,000,000 from this reduction to date since the government's inception of this charge in 2002.



Energy Saving Tips

Orillia Power is committed to helping customers to become more energy efficient.

TURN THEM OFF!

- *Make good use of your light switch! Controlling your lighting use is one of the easiest and cheapest ways to cut down on costs.*

CLEAN YOUR COILS!

- *Clean the coils behind your refrigerator regularly. Dust build-up makes the motor work much harder and uses more electricity.*

CLEAN YOUR FURNACE FILTER ALL YEAR ROUND!

- *Clean your furnace filter on a regular basis in the winter. If you have central air conditioning, clean the filter all year round!*

SWITCH TO COLD

- *Save energy and money by washing your clothes in cold water. If you wash with warm water and rinse with cold water, switching to cold could save you up to \$52 a year!*

"ON-LINE DRYING"

- *Don't forget about your outdoor clothesline – think of the energy savings and that fresh-air smell too!*

Safety Power Every Hour

This newsletter is a publication of

Orillia Power Corporation

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