

November Monthly Bill Statement (Transition)

FOR ILLUSTRATIVE PURPOSES ONLY

Account Number:
000 000 000 000 0000 0

Meter Number:
00000000

Your Electricity Charges

Electricity ¹

Time of use - Winter

448 kWh Off-peak (lowest price) @ 10.1 ¢/kWh	0.00
126 kWh Mid-peak (mid price) @ 14.4 ¢/kWh	0.00
126 kWh On-peak (highest price) @ 20.8 ¢/kWh	0.00

Time of use - Summer

455 kWh Off-peak (lowest price) @ 6.5 ¢/kWh	0.00
119 kWh Mid-peak (mid price) @ 9.4 ¢/kWh	0.00
126 kWh On-peak (highest price) @ 13.4 ¢/kWh	0.00

Delivery 0.00

Regulatory Charges 0.00

Your Total Electricity Charges 0.00

H.S.T. 0.00

8% Provincial Rebate ² (0.00)

Ontario Electricity Rebate ³ (0.00)

Total Amount \$0.00

Total Ontario support on this bill: \$00 ⁴

1 Your November bill may include six bill lines under Electricity which show the electricity consumed before and after November 1 and the associated electricity prices.

Winter TOU: With the removal of the old bill relief that applied to prices on the Electricity line, prices once again closely reflect the cost of supply.

Summer TOU prices were lower as they included the old bill relief.

2 The **8% Provincial Rebate*** is applied to electricity consumption prior to November 1, after which it is replaced by an expanded rebate.

3 An expanded rebate, the **Ontario Electricity Rebate***, is applied to consumption on and after November 1. This new bill relief largely offsets the increase on the Electricity line for the typical residential customer.

4 A new bill message will appear for customers who, in addition to the Ontario Electricity Rebate, also benefit from one or more of the following other provincial support programs:

- Ontario Electricity Support Program
- Rural or Remote Electricity Rate Protection program
- Distribution Rate Protection program
- First Nations Delivery Credit

That bill message will include an amount representing the sum of the provincial support provided to the customer.

Utilities have until February 1, 2020 to begin including this message on bills for customers to whom the message applies.

*Note: Utilities have been given some flexibility (until February 1, 2020) as to how they show the old and expanded rebates on customer bills.